

# **MCard**

# Save 15% on the cost of travelling on buses and trains in West Yorkshire.

Purchase an annual MCard through the University and pay for it in monthly instalments direct from your salary.

#### **Annual MCard Costs**

15% DISCOUNT PRICES*								
Bus Only Zone (1-5)	£759.05							
Bus & Train Zone 1-3	£967.30							
Bus & Train Zone 1-4	£1136.45							
Bus & Train Zone 1-5	£1364.25							
Bus & Train Zone 2-5	£952.85							



\*PRICES ARE SUBJECT TO ANY FUTURE INCREASES AS DICTATED BY METRO



## MCards Commencing 1st June 2017

#### **How to Apply**

#### Renewals:

Print out and complete **both** application forms. Please make sure you complete all sections of the forms. Incomplete forms will not be accepted. **NO** photograph required.

#### **New Applications:**

Print out and complete **both** application forms. Please make sure you complete all sections of the forms. Incomplete forms will not be accepted. Attach one recent full-faced colour passport standard photograph.

Seal your application forms (and photograph if a new application) in an envelope and return to The Staff Benefits Department, Room 11.11, E.C. Stoner Building, LS2 9JT, by **Friday 21**st **April** 

- The purpose of this Scheme is to provide discounted payment terms for staff. The University is not
  involved, nor liable, for the delivery of Metro services. Staff has a separate contract with Metro for
  delivery of their services. Metro's conditions relating to the use of their MCard are available at
  <a href="http://wymetro.com/TicketsAndPasses/MetroCards/metrocardconditions">http://wymetro.com/TicketsAndPasses/MetroCards/metrocardconditions</a>
- The card commences 1st June 2017 & expires 31st May 2018.
- 10 monthly deductions are made direct from your salary starting in June 2017.
- No deductions will be made in April and May 2018.
- A Bus-Only MCard is valid on virtually all the services of all bus operators within West Yorkshire.
- A zonal MCard is valid on all buses plus rail zones of your choice.
- The MCard is for unlimited use at any time of the day, for the duration of the card.
- These Conditions (including payment terms) remain subject to any change required by Metro.
- The enclosed frequently asked questions provide further details regarding the Scheme

#### THE DEADLINE FOR APPLICATIONS FOR MCARDS COMMENCING

1<sup>ST</sup> JUNE IS FRIDAY 21<sup>st</sup> APRIL



# **APPLICATION FORM**

Please read the notes on the reverse before completing this application

				500																				
Title	Mr				Mrs	3			Mis	ss				N	/ls			Ot	her					
First name*																								
Middle name(s)																								
Family name*																								
House/flat No.*																								
House/flat name																		12 112 29 1						
Street*																								٦
Town/City*																								
Post Code*																			1		1			
Date of Birth**	D	D	/	M	M	/	Υ	Υ	Υ	Y		** F	Requ	ired	for :	seci	urity	ver	ificat	ion				
Daytime Tel. No.*											Ī													
Mobile Tel. No.											Ī				Ī									i
E-mail address											Ī												T	ī
Employer*																								ī
Ticket required* Bus only Z1 - 3 inc bus Z1 - 4 inc bus Z1 - 5 inc bus Z2-5 inc bus Please tick the appropriate box  Serial number of current PhotoCard Mandatory																								
Declaration I apply for a Annual MCard and certify that the details given herein are correct and agree that I shall comply in every respect to the conditions of use.  Attach photograph here																								
Signature																								
Metro processes all data in accordance with the principles of good information handling contained in the Data Protection Act 1998. We will not sell this information to any other persons or organisations. However, the data collected may be used to provide you with information about services offered by Metro or public bus, rail operators or other persons or organisations working in partnership with Metro.  If you wish to receive such information please tick this box																								
Please remove backing																								
Applications Only FOR ISSUING OFFICE USE ONLY																								
MCard Number Commencement date Expiry date																								
INITIAL ISSUE																								

### Please read the following notes carefully before completing this form.

Please make sure you complete all mandatory sections of this form and make sure it is signed and dated.

Incomplete forms will not be accepted.



### THE UNIVERSITY OF LEEDS DEDUCTION APPLICATION

### MCARDS COMMENCING 1st JUNE 2017

TITLE				
AYROLL NUMBER				
EPARTMENT				
ORK EMAIL/PHONE				
EW OR RENEWAL?				
			_	
wish to purchase the follo ANNUAL MCARD Valid until 31 <sup>st</sup> May 2018	TOTAL COST	MONTHLY DEDUCTION (June 2017-February 2018)	FINAL DEDUCTION (March 2018)	TICK
BUS ONLY	£759.05	£75.90	£75.95	1
RAILCARD-ZONES 1-3	£967.30	£96.73	£96.73	
RAILCARD-ZONES 1-4	£1136.45	£113.64	£113.69	
RAILCARD-ZONES 1-5	£1364.25	£136.42	£136.47	+
RAILCARD ZONES 2-5	£952.85	£95.28	£95.33	
list of zones can be found of	_  on page 8 of th	is document		

# MCARD FREQUENTLY ASKED QUESTIONS (PART OF CONDITIONS) (Please read and retain for future reference)

#### Q. What happens if I lose my MCard Annual Pass?

If you lose your MCard Annual Pass, it is possible to arrange a replacement. However, there is an administration fee of £5 and you are only allowed one replacement. To apply for a replacement you will need to call Metro's CIT Department, on either 0113 2517 271 or 0113 2517 495, where a replacement MCard will be ordered. Please note that the replacement MCard will not be immediately available, as the order system takes up to 7-10 working days to produce the card. The replacement MCard will be sent to your home address.

#### Q. What happens if my MCard Annual Pass is damaged?

Damaged MCards may be exchanged without charge.

To apply for a replacement you will need to call Metro's CIT Department, on either 0113 2517 271 or 0113 2517 495, where a replacement MCard will be ordered. Please note that the replacement MCard will not be immediately available, as the order system takes up to 7-10 working days to produce the card. The replacement MCard will be sent to your home address.

#### Q. What happens if I want to change the type of MCard Annual Pass?

It is possible to upgrade or downgrade the type of MCard Annual Pass you are using.

If you want to do this, please contact the Staff Benefits Team (Ext 33966). A new MCard Annual Pass will be ordered and changes will be made to your deductions accordingly.

# Q. What if I'm leaving the University/going on maternity leave or decide I don't need/want my card anymore?

For those leaving the University or going on maternity leave or those who wish to opt out of the Scheme, three options are available:

 You can return the card to the Staff Benefits Department on, or before, your last working day and your payments will cease. If you are leaving the University or wish to stop using the card in the middle of a month, you would be required to pay for the whole month unless the card is returned by the last day of the previous month. No refunds apply to replacement cards.

#### Please note that cards cannot be returned in April or May 2018.

- 2. You can retain your MCard and the outstanding balance can be deducted from your final salary (if you are leaving the University)
- 3. You can retain your MCard and the outstanding balance can be paid for by cheque or cash before your date of leaving.

Please contact the Staff Benefits Department for the appropriate forms, to confirm your decision and if necessary to make arrangements to pay the outstanding amount due on the card. If this arrangement is not followed, the University reserves the right to deduct any outstanding monies from your salary.

#### If you have had a replacement card and wish to return your card please also note:

The University pays in advance for your MCard and Metro will not refund us if you have had a replacement card. Therefore if you have lost your card during the year and have had a replacement you will **not** be able to opt out of the scheme and payments **must** continue for the remainder of the year.

If your employment terminates before March 2018 you will be required to pay for the remaining months in the payment period before you leave.

If this arrangement is not followed, the University again reserves the right to deduct any outstanding monies from your salary.

#### Q. When do I start paying for my card?

Deductions will be taken directly from your salary on a monthly basis. This will either be the last working day of the month or the last working day before the 17<sup>th</sup> (for Ancillary and Technical Staff). The deductions will commence from your salary automatically effective from the date of issue of the MCard.

#### Q. Can I apply for a card to commence in April and May?

No - This is because Metro does not accept applications during this time period. It is also because we do not charge people during April and May. In order to have a card which lasts throughout April and May you will need to have purchased a card to commence no later than March.

The University's annual renewal process commences in June, so you will need to re-apply again in March & April to renew. All cards expire in May.

#### Q. Why do short-term cards expire in May?

The University's annual renewal process commences in June, so all cards expire in May to coincide with this.

#### Q. What do I have to do if I change my details on my card (eg Name)?

If you want to do this, please contact Metro's CIT Department (0113 2517 271 or 0113 2517 495) to arrange an appointment at Metro's offices. A new MCard Annual Pass will be ordered and changes will be made to the annual pass accordingly. There is an administration fee of £5.

Please note that a replacement MCard will not be immediately available, as the order system takes up to 7-10 working days. The replacement MCard will be delivered to your home address.

#### **University Of Leeds**

✓ Staff Benefits Department
 11.11, EC Stoner Building
 Leeds, LS2 9JT
 113 34 33966
 staffbenefits@leeds.ac.uk

#### <u>Metro</u>

WYCA
Wellington House
40/50 Wellington Street
Leeds, LS1 2DE
0113 251 7271

# **GUIDE TO THE METROCARD RAIL ZONES**

Please note: All cards include bus travel throughout West Yorkshire.

ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5
Leeds	Batley Bramley Burley Park Cottingley Cross Gates East Garforth Garforth Headingley Horsforth Morley New Pudsey Outwood Woodlesford	Baildon Bingley Bradford - Forster Square Bradford - Interchange Burley in Wharfdale Castleford Crossflatts Dewsbury Featherstone Frizinghall Knottingley Guiseley Menston Micklefield Mirfield Normanton Pontefract - Baghill Pontefract - Tanshelf Ravensthorpe Saltaire Sandal and Agbrigg Shipley Streethouse Wakefield - Kirkgate Wakefield - Westgate	Ben Rhydding Deighton Fitzwilliam Halifax Ilkley Keighley	Berry Brow Brockholes Darton Denby Dale Hebden Bridge Honley Huddersfield Lockwood Marsden Moorthorpe Mytholmroyd Shepley Slaithwaite South Elmsall Sowerby Bridge Steeton and Silsden Stocksmoor Todmorden Walsden